

SUCCESS STORY

▶▶▶ STREAMLINING MILITARY OPERATIONS THROUGH THE WEB

PROBLEM

The DSMOA (Defense/State Memorandum of Agreement) system is mandated by an Act of Congress. It is a process by which states and the military can coordinate their efforts in the clean up of wastes created or left behind by military operations. The goal is to protect human health and the environment.

Previously, the DSMOA agreements, budget estimates, coordination, and approval process was done on paper forms. This process was time consuming, involved excessive numbers of personnel, and was prone to problems in communication and coordination. There are thousands of military installations, and many different sources of funding. Funding sources must be matched to installations. Funding must be approved. Money must get to the states in a timely manner.

SOLUTION

Applied Data Consultants, Inc. (ADC) created the DSMOA web site to provide a central portal for all communications and education in the DSMOA process. The DotNetNuke portal technology was chosen because of its ease-of-use, its power and extensibility, and its security.

ADC's role was to create a DotNetNuke module or modules that automated the previous paper process. ADC duplicated the paper process on-line, and eliminated most of the time delays and communication problems inherent in the paper process.

Sources of funding are now pre-matched to military installations, which makes it clear to the users what funding sources are available. Applications involving invalid funding sources were eliminated.

Communications are encouraged and facilitated by ready access to e-mail addresses and telephone numbers of all points of contact involved in any Cooperative Agreement and any military installation.

RESULTS

Customer response (from state and military users) have been positive, primarily in savings of time and work, and in ease of communication. The entire process is "transparent" to all users. Every state can see what other states are doing, and every military branch can see what other branches are doing.

